How to locate the serial number of your Alliance machine

When calling the Dedoes Customer Service Department at 1-248-624-7710, we ask that you have your serial number available so that we may research which style machine you have and how old it is. This will help to determine which parts you may need to repair or replace on your machine.

Your serial number is a six digit number that will start with a one or a two. It is located on a small aluminum plate that is bolted to the black metal platform the motor and gear reducer are mounted to.

The serial number and date can tell Dedoes if your machine is still under warranty.

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How to remove the expanding bolt

The expanding bolt is installed in the drive gear in the top mixing unit of your fully assembled Alliance machine. It’s purpose is to hold all of the shafts from the lower mixing shelves in place so they will not move during operation.

To remove the expanding bolt:
1. Turn off the power to your Alliance mixing machine.
2. Remove the header from the top of your machine.
3. Remove the shelf cover from the top mixing shelf of your machine.
4. Locate the expanding bolt on the right side and turn it counter clockwise to loosen it. Do not loosen the expanding bolt too much or the locknut may fall off.
5. Pull the loosened expanding bolt straight up to remove it from the top drive gear.

This will allow you to remove the shafts from the machine for maintenance and repairs.

Note: If you need to replace the base drive shaft of your machine you will need to replace the expanding bolt as well.
How to repair the Alliance machine without disassembling it

If you need to access the interior of the mixing shelves to replace a belt or repair some components, it is possible to access any of the shelves without disassembling the entire machine.

To do so:
1. Turn off the power to your Alliance mixing machine.
2. Remove the cans from the shelf you wish to access.
3. Remove the shaft guard from around the drive shaft.
4. Lift the shelf cover straight up on both the left and the right side.
5. Support the raised shelf with an object(s) to prevent it from falling back into place.

You should now be able to access any of the internal parts you need.

How to remove the drive shafts

Once the expanding bolt has been removed (See “How to remove the expanding bolt”) the drive shafts can be removed.
1. Turn off the power to your Alliance mixing machine.
2. Pull the shaft guards off of each shaft.
3. Lift the shafts straight up and out beginning with the top shaft.
4. To remove a shaft, the one above it must be removed first.
5. It is good practice to lift the shafts that you do not need to repair or replace and let them stand aside on the shelves below without fully removing them. This will prevent loss or misplacement of the shafts during reassembly.

Note: Depending on your choice for the bottom shelf (Quart or Gallon) you may need either the Quart or Gallon motor drive shaft. When replacing either of these two shafts you will also need to replace the expanding bolt.
How to replace a bushing or drive gear

During the life of your Alliance machine it may be necessary to replace a bushing or drive gear within the mixing shelf. To do so:

1. Turn off the power to your Alliance mixing machine.
2. Remove the expanding bolt and shaft(s) necessary to access the bushing or drive gear that needs to be replaced. It is unnecessary to remove the belt.
   (See How to repair the machine without disassembling it.)
3. The drive gear can be removed by squeezing the bottom of the gear together and lifting it straight up out of the bushing.
4. Once the drive gear is removed, the bushing can be removed by loosening the two screws used to secure it.
5. To replace the bushing, install the new bushing from the bottom of the shelf and screw it in from the top.
6. To replace the drive gear, gently press it into the bushing until it snaps into place. The bottom lip of the drive gear should snap and secure it in place against the bottom of the bushing.

Note: It is good practice to check that all of the other drive gears are snapped into place and seated correctly before replacing all of the shafts. The drive gears may become dislodged while moving the shafts.

How to lubricate your Alliance machine

Periodic lubrication to the three pulley shoulder bolts under each mixing shelf will help maintain quiet operation of the machine. A small drop of lubricant under the head of the shoulder bolt should be all that is required. Make sure the shoulder bolt is free of dirt before lubricating. We suggest using Spray Gun Lube or a lubricant that your paint manufacturer recommends. The lubricant must be Silicone free.

Note: In extremely dirty environments is may be necessary to remove the shoulder bolt from the pulley assembly and clean off the dirt before lubricating.
**How to replace a belt**

During the life of your Alliance machine it may be necessary to replace the belt in one of your mixing shelves. The Alliance machine utilizes only one belt per shelf and the same size belt for each shelf. The Alliance belt is a white cog belt. To determine which size belt you will need just count how many cans fit on one shelf:

- 12 Quart cans/8 Gallon cans per shelf = PN# P1729 1.7M Alliance Belt
- 18 Quart cans/12 Gallon cans per shelf = PN# P1730 2.4M Alliance Belt

To replace the belt:

1. Turn off power to your Alliance mixing machine.
2. Remove any cans on the shelf that needs the new belt.
3. Remove the shaft guard and lift the shelf cover of that shelf to access the drive system. (See How to repair the Alliance machine without disassembling it”) It is unnecessary to remove the drive shaft.
4. Loosen the shoulder bolt and locknut of the left pulley of the drive system to loosen the tension on the belt.
5. Carefully remove the loosened belt from the drive system.
6. Clean the interior of the shelf from dirt and debris.
   (This may be a good time to lubricate your mix shelf as well. See How to lubricate your Alliance machine.)
7. Install the new belt with the cogs facing outward while following the belt path illustrated to the right.
8. Slide the bolt and pulley in the slotted hole to the left until the belt tension is adjusted and tighten the locknut and bolt.

The Alliance machine drive belts do NOT require a lot of tension to operate properly. The correct installation of the belt SHOULD have some slack along the back of the shelf.

Caution: Do not over tension the belt. Excessive belt tension will cause noise or problems with the operation of the machine.
How to run your Alliance machine in bypass

It may be necessary to run your Alliance machine in bypass mode to help determine if you are having a motor or a timer issue. Bypass mode will bypass the timer and allow the motor to operate without the use of the timer.

To operate your machine in bypass:
1. Turn off the power to your Alliance mixing machine.
2. While the timer remains plugged into the motor, remove it from the machine.
3. Disconnect the GREEN wire from the location labeled “GREEN”.
   
   CAUTION: Use care when disconnecting the wires as the connections are very tight and damage to the wires or connectors may result.
4. Connect the GREEN wire into the location labeled “BYPASS (GREEN)”.
5. Turn power on to the machine.

Once you restore power to the machine the motor should begin to operate without having to use the timer.

Note: The bypass operation is for diagnosing motor or timer problems. It is not intended to be used for normal operation of the mixing machine. Running the motor in bypass for extended periods will damage the motor.

If you are having trouble with your machine turning ON or OFF please contact the Dedoes Customer Service Department at 1-248-624-7710 and we will be happy to help you resolve your issue.
How to replace an Alliance interface

It may be necessary to replace an interface for your Alliance machine. The interface is the location where your Alliance mixing lid will engage the drive system of your Alliance mixing machine.

To remove an interface:

1. Turn off the power to your Alliance mixing machine.
2. Access the interior of the mixing shelf where the interface is located. (See How to repair your machine without disassembling it)
3. Using a flat screw driver push into the slots that secure the interface to the mixing shelf on each side. (See Figure 1)
4. Pull the loosened interface down and away from the mixing shelf.

Note: The interface may break or crack during removal.

To install a new interface:

1. Place the back tab of the interface into the opening on the mixing shelf.
2. Push up on the front underside of the interface until the two tabs are snapped into place. (See figure 2)
How to make your Alliance Machine square and level

During the initial installation of your Alliance Machine it should have been placed on a level surface. Also, the machine should have been made square and have the wall anchors installed to help retain the position of the machine.

Misalignment in the machine can lead to the shafts not sitting correctly, they will then begin to “wobble”, or grind against the drive gears throughout the machine. This leads to friction, friction causes heat, heat causes expansion, and expansion causes damages and breakages. Misalignment in the machine is often reflected in the drive gear, the bushing, and the gear reducer.

We recommend that you check your machine for alignment every six to eight months of operation. We also suggest that after completing repairs or part replacement on a machine that you check to ensure alignment is correct as well.

The wall anchors that were supplied in the motor box of your machine are very important to help retain alignment over time. They secure the top of the machine to the wall. This helps to prevent movement during operation. Wall anchors also provide a safety against the machine tipping onto a user.

To adjust the alignment to your machine:
1 - Loosen the four thumb screws in the left and right feet.
2 - You can now push or pull the machine to the left or the right to guide it back to square.
3 - Re-tighten the four thumb screws.
4 - If need be tighten or reposition the wall anchors for more stability.